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Index by effect

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due2 is the collection of porcelain pavers by Del Conca Usa, it also includes all the trims and accessories needed to meet the design needs in outdoor settings, from pedestrian walkways to rooftops or swimming pools. It is manufactured to the highest quality standards and has outstanding technical performances, including high resistance to wear, to mechanical stress, to weather and it is anti-slip. Stylish aesthetics and a wide range of sizes make it a perfect fit for contemporary hardscapes and architecture.
Advantages

- Frost resistant
- Colors do not fade over time
- Resistant to sudden temperature changes
- Resistant to acid, chemicals, salt, etc.
- Resistant to damage from mold and moss
- Easy to clean
- Colors do not fade over time
- Quick and easy to install
- Easy to remove
- Reusable
- Readily serviceable
- Installation with adhesive possible
- Highly resistant to loads
- Widely range of finishes
- Allows water drainage
- Special matching pieces
- Extremely long-lasting
- Easy to clean
- Matches interior flooring
- Suitable for raised installations
Installation systems

- **INSTALLATION ON SCREED**
  Highly resistant to loads

- **INSTALLATION ON SAND**
  Light traffic
  Urban traffic

- **INSTALLATION ON GRASS**
  Light traffic
  Urban traffic

- **INSTALLATION ON GRAVEL**
  Light traffic
  Urban traffic

- **RAISED INSTALLATION**
Installation on grass can be performed in two ways:

A) Direct: set the tile on grass leaving 1 1/2 - 2 inches wide joints to allow the grass to grow. Results will be long lasting but stability will be subject to soil movements.

B) On gravel base:
- remove the grass from the area underneath due to
- dig 2 inch deep in warm and dry climate, or deeper in cold or wet climates.
- compact the soil.
- fill the excavated area with gravel (size 1/6 - 1/3 inch) or sand and compact it.
- dry set due to

The stratigraphy shown is only an indication; we recommended referring to local regulations in order to achieve a correct installation.

Installation on gravel

Recommended for larger areas, for installation with thin joints or joints without grass.
- Excavate the soil at least 4 inch deep in warm and dry climate, or deeper in cold or wet climates.
- Compact the soil at the bottom and ensure it is sloped (≥ 2%) to avoid stagnation of water.
- Optional - place a layer of geotextile to keep the gravel from sinking into the soil.
- Place and compact a layer of crushed stone or gravel (size 1/6 - 1/3 inch).
- Optional - place a layer of geotextile to separate aggregates.
- Place and compact a layer of fine gravel or sand (size 1/12 - 1/5 inch) to ease the leveling of the surface.
- Ensure the surface is level using a straightedge. A slight slope (≥ 1%) is recommended to ensure proper drainage of the floor.
- Dry set due to leaving joints at least 1/8 inch wide. Tile spacers can be used to facilitate installation. Ensure the floor is level with a straightedge and use a rubber hammer to correct small differences in height.
- Fill the joints with very fine sand (size 0 - 1/8 inch) or polymeric sand.
Lay-on installation

**Installation on sand**

Installation on sand can be performed directly:
- level and compact the sand
- dry set due2

The stratigraphy shown is only an indication; we recommend referring to local regulations in order to achieve a correct installation.

**Installation on concrete slab**

Installation with thin set on concrete slab recommended for areas open to vehicular traffic or subject to very high stress: leave joints at least 1/8 inch wide and respect expansion joints.

To install on concrete slab on ground:
- complete the digging and compact the soil
- Place a layer of crushed stone or gravel
- Place the slab including optional steel mesh
- Install due2 with exterior-rated elastic adhesive

The stratigraphy shown is only an indication; we recommend referring to local regulations in order to achieve a correct installation.

---

Installation Systems

**Floor:** HCX210 Bianco

**Floor:** HDL203 Naturale
Raised installation

Raised pedestals

PEDESTALS LOAD BEARING DETAILS

Operating load = 2204 lbs. (1000 kg) each. Breaking load > 4409 lbs. (2000 kg) each.

Adjustable pedestals with self-levelling head

Taller pedestals are available on request.

Pre-cut tabs for easy removal

Reinforced adjustment key

Bi-material head (PP + rubber)

anti-noise and anti-slip.

The self-levelling head allows it to automatically compensate any gradient up to 5%.

How to cut it

To cut due2, it is necessary to use discs designed for Porcelain Pavers, available for both dry and wet cutting.

Adjustable pedestals with fixed head

Taller pedestals are available on request.

Universal edge clip

The perfect join:

attractive and functional

Designed to avoid contact between the slabs of outdoor raised floors and outside walls, the universal edge clip is made entirely from stainless steel. It incorporates a damper to absorb longitudinal and transverse thermal expansion and guarantees a secure grip.

Use of these clips ensures a stable floor surface expansion and guarantees a secure grip.

The use of our floor edge clip effectively prevents horizontal movement in floor slabs.

Raised installation with Slope regulators

For a proper water outflow we suggest to lay with 1% minimum slope

Sloped surfaces

SUF100 Pedestal

Slope regulator

SUF400 Pedestal

Required pedestals

24/24 in

3.0 - 3.75 per 10 sq. ft.

3/8 - 3/3 per m²

6440 cm

5.5 - 4.2 per 10 sq. ft.

6440 cm

3.3 - 2.4 per 10 sq. ft.

6440 cm

For slopes over 1%, two or more slope regulators can be piled up on each other.

SUFCLIP Universal edge clip

1 pcs/box

SUFSET Set for vertical closure

10 set/box (10 + 10)

FLAT SURFACES

For a proper water outflow we suggest to lay with 1% minimum slope

Slope regulator

SUFPC100

1%
Raised installation
## Arbor

16" x 32"

Colored Body Porcelain Pavers

### ANSI A 137.1 compliant
- **FLOOR**
- **HIGH**
  - 0.79 in
  - 20 mm
  - ASTM C 1026
  - RESISTANT
  - ASTM C 373
  - 0.1%
  - ASTM C 650
  - CLASS A
  - ASTM C 1378
  - CLASS A
  - ASTM C 648
  - ~3000 lbf.
  - ANSI A 326.3:2017 release 2019

### Wire effect

<table>
<thead>
<tr>
<th>Style</th>
<th>Pieces</th>
<th>Sq Ft</th>
<th>Lbs</th>
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<tbody>
<tr>
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<td>3</td>
<td>6.89</td>
<td>63.31</td>
</tr>
<tr>
<td>16&quot; x 32&quot;     step</td>
<td>2</td>
<td>6.89</td>
<td>63.31</td>
</tr>
<tr>
<td>16&quot; x 32&quot;    pool coping</td>
<td>2</td>
<td>6.89</td>
<td>63.31</td>
</tr>
<tr>
<td>16&quot; x 32&quot;     Step</td>
<td>2</td>
<td>6.89</td>
<td>63.31</td>
</tr>
<tr>
<td>16&quot; x 32&quot;     Pool coping</td>
<td>2</td>
<td>6.89</td>
<td>63.31</td>
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<th>Lbs</th>
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<td>3</td>
<td>6.89</td>
<td>63.31</td>
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<td>16&quot; x 32&quot;</td>
<td>2</td>
<td>6.89</td>
<td>63.31</td>
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<tr>
<td>16&quot; x 32&quot;</td>
<td>2</td>
<td>6.89</td>
<td>63.31</td>
</tr>
</tbody>
</table>

**Material:**

- Wood effect

**Dimensions:**

- 16" x 32" x 0.79 in
- 40x80 cm

**Colors:**

- HAO210 Bianco
- HAO205 Gray
- HAO203 Natural

**Use:**

- HEAVY USE
Colored Body Porcelain Pavers

<table>
<thead>
<tr>
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<tr>
<td>step 1</td>
<td>1</td>
<td>5.17</td>
<td>49.82</td>
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<tr>
<td>pool coping</td>
<td>1</td>
<td>5.17</td>
<td>49.82</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Stone effect

Chamonix 2  28
West 57th 2  32
Gotham 2  36
La Scala 2  40
Travstone 2  42
**Chamonix 2**

24”x24”

Available as 8.5 mm thick tile

*Colored Body Porcelain Pavers*

**Sizes**

<table>
<thead>
<tr>
<th></th>
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<th></th>
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<tr>
<td>24”x24”</td>
<td>2</td>
<td>7.75</td>
<td>71.17</td>
<td>12</td>
<td>248.00</td>
<td>2273.30</td>
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<tr>
<td>13”x24”</td>
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<td>1.13</td>
<td>9.45</td>
<td>1</td>
<td>11.60</td>
<td>108.00</td>
</tr>
</tbody>
</table>

**ANSI A 137.1 compliant**

**FLOOR**

- MODERATE
- 0.78 in - 20 mm
- ASTM C 1024: RESISTANT
- ASTM C 1373: CLASS A
- ASTM C 648: 3000 lbf.
- ANSI A 324.3-2017 release 2019: 68.69

**HEAVY USE**

**Wall:**
- HCX01 Beige Rect.

**Floor:**
- HCX201 Beige

**Chamonix**

24”x24” - 60x60 cm

**HCX201 Beige**

24”x24” - 60x60 cm

**HCX205 Gray**

24”x24” - 60x60 cm

**HCX208 Dark Gray**

24”x24” - 60x60 cm

**HCX210 Bianco**

13”x24” - 33x60 cm

1.18 in - 30 mm thick*

**HCX210 Beige Pool Coping**

13”x24” - 33x60 cm

1.18 in - 30 mm thick*

**HCX205 Gray Pool Coping**

13”x24” - 33x60 cm

1.18 in - 30 mm thick*

**HCX208 Dark Gray Pool Coping**

13”x24” - 33x60 cm

1.18 in - 30 mm thick*
Chamonix 2

24” x 24”

Floor: HCX210 Bianco - HCX310 Bianco Pool Coping
### West 57th

**24”x24”**

**Colored Body Porcelain Pavers**

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>24”x24” step</td>
<td>2</td>
<td>7.75</td>
<td>71.5</td>
<td>2</td>
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<tr>
<td>12”x24” step</td>
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<td>3.87</td>
<td>35.58</td>
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<td></td>
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<tr>
<td>12”x24” pool coping</td>
<td>2</td>
<td>3.87</td>
<td>35.58</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Floor:** HWS201 Beige
West 57th 2

24”x24”
Colored Body Porcelain Pavers

**ANSI A 137.1 compliant**
- **FLOOR**
  - 0.75 in
  - 20 mm
- **RANDOM**
  - ASTM C 1024
  - RESISTANT
- **ASTM C 373**
  - 0.1%
- **ASTM C 450**
  - CLASS A
- **ASTM C 1370**
  - CLASS A
- **ASTM C 446 - 3600 lb/m²**
- **HEAVY USE**
- **ANSI A 322.3-2017 release 2019**
- **(DCOF)**
  - ≥0.60

**Sizes**

<table>
<thead>
<tr>
<th>Sizes</th>
<th>Pieces</th>
<th>Sq.Ft</th>
<th>Lbs</th>
</tr>
</thead>
<tbody>
<tr>
<td>24&quot;x24&quot;</td>
<td>2</td>
<td>7.75</td>
<td>71.17</td>
</tr>
<tr>
<td>12&quot;x24&quot;</td>
<td>2</td>
<td>3.87</td>
<td>35.58</td>
</tr>
<tr>
<td>12&quot;x24&quot;</td>
<td>2</td>
<td>3.87</td>
<td>35.58</td>
</tr>
<tr>
<td>13&quot;x24&quot;</td>
<td>1</td>
<td>2.13</td>
<td>29.65</td>
</tr>
</tbody>
</table>

**Gotham**

**24"x24"**

24"x24" - 60x60 cm

**HEAVY USE**

**Gotham 2**

Available as 8.5 mm thick tile

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Gotham ²

24” x 24”

Floor: HGO201 Beige - HGO205 Gray - HGO208 Nero
La Scala 16"x32"

Colored Body Porcelain Pavers

ANSI A 137.1 compliant
FLOOR
MODERATE
0.79 in
20 mm
ASTM C 1026
RESISTANT
ASTM C 373
≤0.1%
ASTM C 450
CLASS A
ASTM C 1370
CLASS A
ASTM C 446
≤3600 lbf.
HEAVY USE

La Scala
Available as 8.5 mm thick tile

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Pag. 122

Floor: HLS209 Noce

16"x32" 2 6.89 64.12 39 268.71 2500.00
16"x32" step 2 6.89 62.31 - - -
16"x32" pool coping 2 6.89 62.31 - - -

SOLS01 HLS201 Beige 16"x32" . 40x80 cm
SOLS09 HLS209 Noce 16"x32" . 40x80 cm
SOLS05 HLS205 Gray 16"x32" . 40x80 cm

SOLS01G HLS201 Beige Step 16"x32" . 40x80 cm
SOLS09G HLS209 Noce Step 16"x32" . 40x80 cm
SOLS05G HLS205 Gray Step 16"x32" . 40x80 cm

SOLS01C HLS201 Beige Pool Coping with full round edge 16"x32" . 40x80 cm
SOLS09C HLS209 Noce Pool Coping with full round edge 16"x32" . 40x80 cm
SOLS05C HLS205 Gray Pool Coping with full round edge 16"x32" . 40x80 cm

Stone effect HLS2
Travstone

24”x24”

Colored Body Porcelain Pavers

ANSI A 137.1 compliant

FLOOR

HIGH

0.79 in

20 mm

ASTM C 1024

RESISTANT

ASTM C 373

0.1%

ASTM C 450 CLASS A

ASTM C 1370 CLASS A

ASTM C 446 - 3000 lb.

ANSI A 320.3-2017 release 2019

(Dean): ≥0.60

HEAVY USE

Sizes

Pieces

Sq. Ft.

Lbs.

S8TS01G

HTS201 Beige Step

12”x24” . 30x60 cm

2

3.87

35.58

S9TS01U

HTS201 Beige

24”x24” . 60x60 cm

2

7.75

71.17

S8TS09G

HTS209 Beige Step

12”x24” . 30x60 cm

2

3.87

35.58

S9TS09U

HTS209 Noce

24”x24” . 60x60 cm

2

7.75

71.17

S8TS01C

HTS201 Beige Pool Coping

with full round edge

12”x24” . 30x60 cm

2

3.87

35.58

S9TS09C

HTS209 Noce Pool Coping

with full round edge

12”x24” . 30x60 cm

2

7.75

71.17

T8TS01G33

HTS301 Beige Pool Coping

13”x24” . 33x60 cm

1.18 in - 30 mm thick*

2

2.13

29.65

* - Stone effect

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TECHNICAL CHARACTERISTICS AND INTERNATIONAL STANDARDS

Our 1st choice tiles are manufactured and selected according to European EN and International ISO regulations. This means that 95% of the contents of first choice must have appearance characteristics corresponding to the standards. Therefore they must not be perfect (which is impossible for any industrial product) but must have tolerances comprised within the standard limits.

These tolerances and those concerning the other physical and chemical characteristics of the product are reported below.

The appearance valuation of the tile must be done examining it (perpendicularly) from 1 meter of distance. Defects of tiles can be of two types: noticeable (already visible before laying, such as color differences, surface defects, fracture, etc) or hidden (not visible before laying). Complaints about noticeable defects may be made only before tiles are laid, allowing the producer to replace any faulty material. However, if the buyer or tile layer decides to proceed with laying, the responsibility of the producer is invalidated. Responsibility for hidden defects, if these are notified within the legal time limits, lies the producer.

No laboratory test, however efficient it may be, is sufficient to determine the durability of a product. Apart from the obvious factor of the number of foot contacts, durability can also be influenced by the technical characteristics of the product, the place of installation and the possible presence of abrasive agents. We therefore recommend not only that products should be chosen with resistance characteristics that are sufficient for the intended use, as shown in the following chart, but also that wherever necessary, floors should be protected against sand, grit and other abrasives by the use, for example, of mats.

SHADE VARIATIONS

RECOMMENDED USE

LOW
Uniform colour with only minimal differences between tiles in the same production run. Recommended for floors for medium-light use, as in private homes, with the exception of kitchens and rooms with direct outdoor access.

MEDIUM
Clearly distinguishable differences in texture and pattern within the same production run. Recommended for all rooms in the house and for business premises with medium use.

HIGH
Significant variation in texture, pattern and colour from tile to tile within the same production run. The colour range should be viewed before selecting the material. Recommended for all rooms indoors and outdoors and for business premises in general.

RANDOM
Random differences from tile to tile. One tile may have totally different texture and colour from another. The colour range should be viewed before selecting the material.

RECOMMENDATIONS FOR USE

No laboratory test, however efficient it may be, is sufficient to determine the durability of a product. Apart from the obvious factor of the number of foot contacts, durability can also be influenced by the technical characteristics of the product, the place of installation and the possible presence of abrasive agents. We therefore recommend not only that products should be chosen with resistance characteristics that are sufficient for the intended use, as shown in the following chart, but also that wherever necessary, floors should be protected against sand, grit and other abrasives by the use, for example, of mats.

ANSI A 137.1: 2019
Colored Body Porcelain Pavers 20 mm thick

<table>
<thead>
<tr>
<th>Established limits</th>
<th>Performances</th>
<th>Norms</th>
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<tbody>
<tr>
<td>Water absorption</td>
<td>≤ 0,5%</td>
<td>~ 0,1%</td>
</tr>
<tr>
<td>Breaking strength</td>
<td>≥ 250 lbf.</td>
<td>~ 3000 lbf.</td>
</tr>
<tr>
<td>Frost resistance</td>
<td>Resistant</td>
<td>Resistant</td>
</tr>
<tr>
<td>Resistance to thermal shock</td>
<td>Resistant</td>
<td>Resistant</td>
</tr>
<tr>
<td>Average breaking load for raised floor installation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Class 1 16&quot;x32&quot; : &gt; 4 kN</td>
<td>EN 12625*</td>
<td></td>
</tr>
<tr>
<td>Class 2 24&quot;x48&quot; : &gt; 4 kN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Class 3 16&quot;x48&quot; : &gt; 6 kN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EN 12625*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mechanical strength</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16&quot;x48&quot; : U3</td>
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<td></td>
</tr>
<tr>
<td>16&quot;x32&quot; : U4</td>
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<tr>
<td>24&quot;x24&quot; : U7</td>
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<tr>
<td>EN 1329-2*</td>
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<tr>
<td>Slip resistance (DCOF)</td>
<td>≥ 0,42</td>
<td>≥ 0,60</td>
</tr>
<tr>
<td>Chemical resistance</td>
<td>As reported</td>
<td>Class: A</td>
</tr>
<tr>
<td>Stain resistance</td>
<td>As reported</td>
<td>Class: A</td>
</tr>
</tbody>
</table>

* Tests carried out on a different type from that for which the standard is issued

(1) It states the resistance of a sample piece, leaning on three spots, to a concentrated load placed in the middle.

(2) It shows the resistance, on raised floor laying as suggested by the catalogue, to a concentrated load applied in the middle.

(3) It shows the breaking resistance through bending of the product in full size. The load is applied through a horizontal cylinder placed in the middle.
Cleaning and Maintenance

Thanks to its great hardness and weather-resistance, due2 can be cleaned with almost any detergent.

However, we recommend simply using a mild detergent and a water jet.

For greater convenience and to avoid formation of limescale deposits, we recommend facilitating drainage with a rubber brush.
The Seller shall have the right to suspend deliveries and may, at its option (i) require within 30 days from the issuance of the invoice. In the event of any delay in payment, the Purchaser shall make all payments pursuant to the invoices issued by the exclusively of materials stored at that specific facility.

Full Truckload (FTL) prices are applied only to orders for shipment of at least 45,000 pounds (including gable weight from the loincut, TN factory and compressed exclusively of materials stored at that specific facility.

All prices are stated in U.S. Dollars per square foot or per piece unless otherwise noted.

3. Prices are for first choice material only.

4. Full 'Truckload (F.T.L.) prices are applied only to orders for shipment of at least 45,000 pounds (including gable weight from the loincut, TN factory and compressed exclusively of materials stored at that specific facility.

6. The Purchaser shall make all payments pursuant to the invoices issued by the Seller, notwithstanding any claim for any alleged defect, fault or irregularity in the Products. Unless otherwise specifically agreed by the Seller in writing, payment by the Purchaser is due upon receipt of Seller’s invoice. Invoices will be paid within 30 days from the issuance of the invoice. In the event of any delay in payment, the Seller shall have the right to suspend deliveries and may, at its option (i) require immediate payment of all or any part of any and all sums owed by the Purchaser, in respect of any credit terms previously agreed to, and (ii) terminate the Contract (as well as any and all other contracts with the Purchaser) in whole or in part, and hold the Purchaser liable for damages. In addition, in the event the Seller does not receive full payment by the due date, the Purchaser shall pay to the Seller interest on the unpaid balance at the rate of one and one half percent (1 ½%), but not to exceed the highest rate permitted by law until the full amount is paid in addition to, and in lieu of, all other rights and remedies arising by reason of such nonpayment. Any payment received by the Seller may be applied to any outstanding balance owed by the Purchaser to the Seller, as the Seller, in its sole discretion, may determine, any instructions of the Purchaser to the contrary notwithstanding.

7. Del Conca USA reserves the right to apply a surcharge on orders containing non-

9. All orders are subject to availability. No order of the Purchaser will be binding upon Del Conca USA unless accepted by Del Conca USA in writing. Orders and acceptance of the Products shall pass to the Purchaser upon delivery of the Products by the Seller, to the Products’ extent, the Purchaser shall have a right of retention and sale of the Products, and shall have a first and senior purchase money security interest in the products, and is in place of all other warranties or representations, express or implied, including, without limitation, any and all claims for or rights to direct, indirect, consequential or other compensation or damages, and any and all rights to terminate or cancel the order, in whole or in part.

14. Del Conca USA makes no warranty as to the suitability of its tile for a particular installation. Del Conca USA does not warrant that its glass or unfinished tile will not scratch, chip or show signs of wear.

15. Del Conca USA must be notified by the Purchaser of any claims or defects as soon as reasonably possible, but in any case not later than 6 months after the Products have been delivered by Del Conca USA. Any claim of the Purchaser of any and every kind must be in writing and sent by certified mail, return receipt requested. Failure to make any claim in such manner or within such six month period shall constitute an irrevocable acceptance of the Products.

16. Claims concerning shade, appearance, color, finish or obvious defects in first choice products must be communicated before the tile is installed. No claims will be accepted for waste installed or for defects in other than first choice material.

17. Del Conca USA specifically excludes liability for consequential or incidental damage-

20. The limited warranty shall constitute the full extent of Del Conca USA’s liability and is in place of all other warranties or representations, express or implied, including, without limitation, any warranty of merchantability or fitness for a particular purpose.

22. The Seller may request to perfect or evidence such title and such security interest.

12. Any Product return shall be previously authorized by Del Conca USA and returned products must be accompanied by an approved Return Authorization from Del Conca USA and is subject to a 25% handling charge. Freight for the return is the responsibility of the Purchaser.

13. Limited Warranty / Product Claims. Del Conca USA warrants that its first choice, domestically produced ceramic tile is manufactured according to ANSI A137.1-1988 and meets or exceeds these requirements. If a first choice tile purchased by the Purchaser pursuant to these Terms and Conditions of Sale is proven to contain manufacturing defects, Del Conca USA will supply, free of charge, material of compatible color and shade, as determined by Del Conca USA. Labor charges are specifically excluded from this warranty. The Purchaser waives any and all other claims and rights which the Purchaser might otherwise have arising out of or in connection with or relating to any breach of warranty or arising out of or in connection with or relating to any defect, fault or irregularity in the Products, including, without limitation, any and all claims for or rights to direct, indirect, consequential or other compensation or damages, and any and all rights to terminate or cancel the order, in whole or in part.

14. Del Conca USA makes no warranty as to the suitability of its tile for a particular installation. Del Conca USA does not warrant that its glass or unfinished tile will not scratch, chip or show signs of wear.

15. Del Conca USA must be notified by the Purchaser of any claims or defects as soon as reasonably possible, but in any case not later than 6 months after the Products have been delivered by Del Conca USA. Any claim of the Purchaser of any and every kind must be in writing and sent by certified mail, return receipt requested. Failure to make any claim in such manner or within such six month period shall constitute an irrevocable acceptance of the Products.

16. Claims concerning shade, appearance, color, finish or obvious defects in first choice products must be communicated before the tile is installed. No claims will be accepted for waste installed or for defects in other than first choice material.

17. Del Conca USA specifically excludes liability for consequential or incidental damage-

20. The limited warranty shall constitute the full extent of Del Conca USA’s liability and is in place of all other warranties or representations, express or implied, including, without limitation, any warranty of merchantability or fitness for a particular purpose.

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19. If a first choice tile purchased by the Purchaser is found to contain manufacturing defects, Del Conca USA will supply, free of charge, material of compatible color and shade, as determined by Del Conca USA. Labor charges are specifically excluded from this warranty. The Purchaser waives any and all other claims and rights which the Purchaser might otherwise have arising out of or in connection with or relating to any breach of warranty or arising out of or in connection with or relating to any defect, fault or irregularity in the Products, including, without limitation, any and all claims for or rights to direct, indirect, consequential or other compensation or damages, and any and all rights to terminate or cancel the order, in whole or in part.

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